



Australian Alpaca Association Limited

EVENT CANCELLATION POLICY

Background

To ensure a consistent approach across all AAA events in respect of refunds, it was recommended that the AAA Board adopt an events cancellation policy with immediate effect.

Policy Position

To ensure a consistent approach across all AAA events the AAA will consider every individual refund case on its merits, but ideally AAA should not be out of pocket for expenses incurred on behalf of any person requesting a refund.

Unless there are extenuating circumstances, AAA will not provide refunds.

Most events will state a specific cancellation policy but for future events such as the National Show and Sale, a cancellation policy detailing cancellation fees, a cut-off point when a refund will no longer be available, needs to be included and made known to those registering. It is suggested that this be seven (7) days prior to the event.

Subject to the reason(s) provided in writing, monies may be refunded. However any refund may be reduced where AAA is already obligated to pay for individual costs, (i.e. on a cost recovery basis for example for catering).

Policy Review

This policy will be reviewed as determined by the Board from time to time.